

# New Medical Prior Authorization Portal

**To: WV Medical Providers**

**From: Kepro**

**Re: Atrezzo Provider Portal Training Module #2 – Submitting Requests**

Kepro will begin using a new web platform (Atrezzo) for WV Medical Prior Authorization Submission starting on February 1, 2022. Kepro's current system (**C3WV**) will no longer be accessible to providers as of **January 31, 2021 at 3:00PM.**

Kepro is excited to share the new web platform with providers across the state and upcoming training information is included below.

- **Module #2: Prior Authorization Submission Process**
- **Attendance by all current system users and all staff who will access the new system is STRONGLY encouraged.**

There are two separate training modules – Module #1: Provider Administrator Registration Process and Module #2: Prior Authorization Submission Process.

**To register for Provider Prior Authorization Submission Training, please click the preferred date and time below.**

**Important note:** Internet Explorer is not a supported browser, please use Google Chrome or Microsoft Edge as the preferred browser to ensure the registration link will open.

Wednesday, January 19  
2:00pm  
[Register Here](#)

Friday, January 28  
3:00pm  
[Register Here](#)

Monday, February 7  
11:00am  
[Register Here](#)

Thursday, January 20  
3:00pm  
[Register Here](#)

Monday, January 31  
2:00pm  
[Register Here](#)

Tuesday, February 8  
10:00am  
[Register Here](#)

Monday, January 24  
3:00pm  
[Register Here](#)

Tuesday, February 1  
1:00pm  
[Register Here](#)

Wednesday, February 9  
11:00am  
[Register Here](#)

Wednesday, January 26  
4:00pm  
[Register Here](#)

Thursday, February 3  
10:00am  
[Register Here](#)

Thursday, February 10  
3:00pm  
[Register Here](#)

Friday, February 4  
12:00pm  
[Register Here](#)

Friday, February 11  
12:00pm  
[Register Here](#)