

New Medical Prior Authorization Portal

To: WV Medical Providers

From: Kepro

Re: Atrezzo Provider Portal Training Module #1 – Account Registration

Kepro will begin using a new web platform (Atrezzo) for WV Medical Prior Authorization Submission starting on February 1, 2022. Kepro's current system (**C3WV**) will no longer be accessible to providers as of **January 31, 2021 at 3:00PM.**

Kepro is excited to share the new web platform with providers across the state and upcoming training information is included below.

- **Module #1: Provider Administrator Account Registration Process.** All providers must create new accounts linked with each provider NPI number.
- **Attendance by all current system users and all staff who will access the new system is STRONGLY encouraged.**

A second training, focusing on how to submit requests, will also be sent to providers. Please keep check your emails regularly for this announcement.

To register for Provider Administrator Registration Training (Module #1), please click on the preferred date and time below.

Important note: Internet Explorer is not a supported browser, please use Google Chrome or Microsoft Edge as the preferred browser to ensure the registration link will open.

Wednesday, January 12
12:00pm
[Register Here](#)

Thursday, January 13
10:00am
[Register Here](#)

Thursday, January 13
3:00pm
[Register Here](#)

Friday, January 14
1:00pm
[Register Here](#)

Wednesday, January 19
10:00am
[Register Here](#)

Thursday, January 20
10:00am
[Register Here](#)

Friday, January 21
1:00pm
[Register Here](#)

Monday, January 24
10:00am
[Register Here](#)

Wednesday, January 26
12:00pm
[Register Here](#)

Friday, January 28
1:00pm
[Register Here](#)

Monday, January 31
10:00am
[Register Here](#)

Tuesday, February 1
10:00am
[Register Here](#)

Wednesday, February 2
3:00pm
[Register Here](#)