



Behavioral Health Transition to Atrezzo—Updates

TO: WV Medicaid Fee-for-Service & WVCHIP Behavioral Health Providers

FROM: Kepro – WV

DATE: February 20, 2023

RE: Revised Behavioral Health Go-Live date is March 27, 2023!

Kepro is modifying the go-live date to allow for additional testing and training preparations. Please expect upcoming correspondence regarding training announcements with registration links, and information concerning retiring access to our existing behavioral health submission platform, CareConnection©.

To ensure the most up-to-date training information and correspondence is received, please visit this link: <https://survey.alchemer.com/s3/6754966/Kepro-Behavioral-Health-Contact-Information-Update> to update your contact information. If you have questions or concerns regarding the proposed updates, please e-mail wv_bh_sns@kepro.com.