



Adult Dental Benefits

To: Dental Providers

From: Kepro

Date: 04/13/2021

RE: Adult Dental Medicaid Fee-For-Service Prior Authorizations

Providers,

Kepro would like to extend an invitation to WV Dental Providers to attend one of the additional trainings being offered for the Adult Dental Medicaid Fee-For-Service prior authorization process. There will be six (6) trainings in total.

May 4, 2021 @ 9:00 AM – 10:30 AM

May 4, 2021 @ 1:30 PM – 3:00 PM

May 5, 2021 @ 9:00 AM – 10:30 AM

May 5, 2021 @ 1:30 PM – 3:00 PM

May 6, 2021 @ 9:00 AM – 10:30 AM

May 6, 2021 @ 1:30 PM – 3:00 PM

To register for this training, please go to <https://survey.alchemer.com/s3/6289833/Kepro-Adult-Dental-Training-Registration> and complete the registration form. An email will be returned with the webinar information included. Kepro utilizes Microsoft Teams for webinars. Microsoft Teams is compatible with both Chrome and Edge without an outside application being downloaded.

Please note, this training does not include billing information or the process for Managed Care Organizations (MCO)/Skygen. This is for WV Medicaid Fee-For-Service prior authorizations **only**. Questions regarding billing or the process for MCO's should be addressed by the appropriate party.

Any questions or concerns may be emailed to wvmedicalservices@kepro.com or call 800-346-8272.
