WV Nursing Facility PAS

TO: WV Nursing Facility Providers

FROM: Kepro

DATE: 03/25/2021

RE: Multi-Factor Authentication

Providers, there will be an update to the Atrezzo login page on 3/30/21.

This update will request each user within the state to register for multi-factor authentication. Multi-Factor Authentication (MFA) is an electronic authentication method that requires the user to provide two or more verification factors to gain access to a website or application. MFA provides an added layer of security for members, staff, clients, and providers, protecting personal information and safeguarding accounts. Providers will have the option to receive their registration code by email or text during the registration process.

The login screen will appear as shown below. Please **click here** in the lower RED text option to complete the registration. After you are registered, select the provider login option on the right to enter the web portal.

*Note: The MFA registration process is time sensitive. If the code is not entered when sent, providers will get an alert advising the system has **timed-out**. If this would occur, click the login button again.*
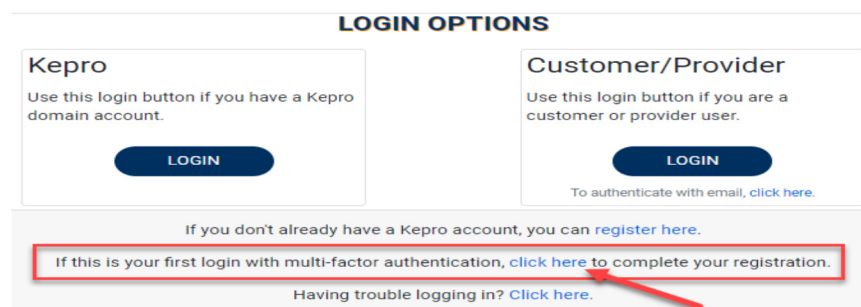
Any questions or concerns may be emailed to WVPAS@kepro.com