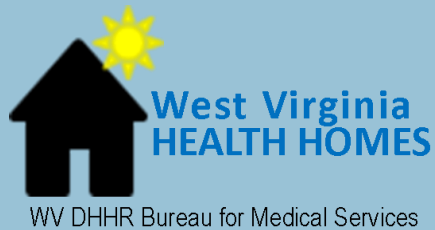


## Each Person Deserves an Individual Care Plan.

West Virginia's Health Homes Program is designed to meet your needs so you get quality care. Your medical care can be managed with other services to keep you healthy.

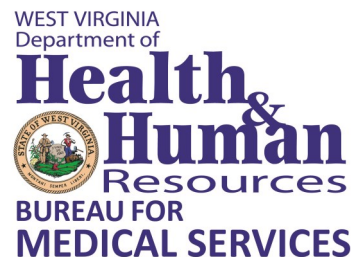


***With the West Virginia  
Health Homes  
Program, you and your  
Health Home team  
work together for a  
healthier you!***

**For more information:**

**Phone: 304-343-9663**

**<http://www.dhhr.wv.gov/bms/HH>**



350 Capitol Street  
Room 251  
Charleston, WV 25301  
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West Virginia Department of  
Health and Human Resources

Bureau for Medical Services



## West Virginia Diabetic Health Home

The Health Care  
Coordination Resource for  
West Virginia Medicaid  
Members

## What is a Health Home?

A Health Home is not a place where you live. It is a team of people who help you manage your health care needs. The goal of the West Virginia Health Homes Program is to help you be your healthiest and in control of your life.

This program is for Medicaid members who are diagnosed with a chronic condition. The Diabetes Health Home is available to members who have diabetes, pre-diabetes or obesity. (See “Who is Eligible” for complete information.)

## What services does a Health Home provide?

Health Home providers offer the following services to members:

- Comprehensive care management
- Care coordination
- Health promotion
- Comprehensive transitional care and follow-up
- Family and patient support services
- Referral to community and social support services

## A Health Home team helps you:

- Manage your medical conditions and medications.
- Remember your appointments.
- Find providers and specialists.
- Understand your medical tests and results.
- Follow and understand provider instructions.
- Work with providers and specialists to help you get healthy and stay healthy.
- Learn how to prevent illnesses or complications.
- Answer health questions and address concerns.
- Find transportation to medical appointments.

Your team includes you, your primary care provider and other care providers, and may also include community supports.

Your team is centered around you and your health. Your team will work with you to make the best decisions on your health as possible.



## Who is eligible?

West Virginia Medicaid members who have been diagnosed with pre-diabetes, diabetes or obesity may be eligible for West Virginia Diabetic Health Home services.

Members must also receive services from a provider in the following West Virginia counties: Boone, Cabell, Fayette, Kanawha, Lincoln, Logan, Mason, McDowell, Mercer, Mingo, Putnam, Raleigh, Wayne or Wyoming.

The West Virginia Health Homes Program has shown benefits to current members, including help connecting to a primary care physician, transportation and housing. Enroll in the West Virginia Diabetic Health Homes Program today!