

Frequently Used Numbers/Websites

Acentra Health MEDICAL

Atrezzo Next Generation (ANG) Provider Portal - <https://portal.kepro.com/>

Please visit <http://wvaso.acentra.com> for information such as: Notices and Announcements; Data Submission Instructions; Forms and Enrollment; Manuals and Reference Materials; Master Code List; and Training Resources.

- **WV Medical Phone:** 1.800.346.8272
- **WV Medical Fax:** 1.866.209.9632
- **WV Medical Email:** wvmedicalservices@kepro.com

Medical Form Fax Numbers

1.844.633.8426	1.844.633.8427	1.844.633.8428	1.844.633.8429	1.844.633.8430	1.844.633.8431
Inpatient (Acute)	OP Surgery	Radiation/Radiology/ Lab	Cardiac	Home Health	Speech/Audiology
Inpatient Rehab	Physician Administered Drugs	Genetic Testing	Pulmonary Rehab	Hospice	PT/OT
Inpatient Surgery			DME	Private Duty Nursing	Dental/Orthodontic
Organ Transplants			Orthotics		Podiatry
			Prosthetics		Chiropractic
					Vision

OTHER FREQUENTLY USED PHONE NUMBERS

Gainwell Technologies: 1.888.483.0793
 Unicare: 1.866.655.7423
 The HealthPlan: 1.888.613.8385
 Aetna Better Health: 1.888.348.2922
 Rational Drug: 1.800.847.3859

BMS

- **BMS Provider Manuals:** <http://www.dhhr.wv.gov/bms/Pages/Manuals.aspx>
- **BMS Fee Schedules:** <http://www.dhhr.wv.gov/bms/FEES/Pages/default.aspx>
- **BMS Phone:** 304.558.1700

HHAEExchange (EVV)- West Virginia Direct Contact Info

Phone: 866-983-4627

E-mail: WVsupport@hhaexchange.com

For questions and issues, email HHAExchange at WVSupport@hhaexchange.com.