

## Frequently Used Numbers/Websites

### WVCHIP PRIOR AUTHORIZATION FOR SERVICES

Atrezzo Next Generation (ANG) Provider Portal - <https://portal.kepro.com/>

Please visit <http://wvaso.kepro.com> for Information such as: Notices and Announcements; Forms and Enrollment; Manuals and Reference Materials; Master Code List; and Training Resources.

- **Acentra Health-WVCHIP Phone Number:** 1.888.571.0262
- **Acentra Health-WVCHIP Fax Number:** 1.866-438-1360
- **Acentra Health-WVCHIP Email:** [WVCHIP@KEPRO.COM](mailto:WVCHIP@KEPRO.COM)

### WV CHIP Medical Services Request Fax Numbers

1.844.633.8426	1.844.633.8427	1.844.633.8428	1.844.633.8429	1.844.633.8430	1.844.633.8431
Inpatient (Acute)	OP Surgery	Radiation/Radiology/ Lab	Cardiac	Home Health	Speech/Audiology
Inpatient Rehab <21	Physician Administered Drugs	Genetic Testing	Pulmonary Rehab	Hospice	PT/OT
Inpatient Surgery			DME	Private Duty Nursing	Dental/Orthodontic
Organ Transplants			Orthotics		Podiatry
			Prosthetics		Chiropractic
					Vision

### OTHER FREQUENTLY USED PHONE NUMBERS

Gainwell Technologies: 1.888.483.0793  
 Unicare: 1.866.655.7423  
 The HealthPlan: 1.888.613.8385  
 Aetna Better Health: 1.888.348.2922  
 Rational Drug: 1.800.847.3859

**WVCHIP PROVIDER AND MEMBER WEBSITE:** <https://chip.wv.gov/Pages/default>

For WVCHIP eligibility questions, application status or renewals, general information or for issues NOT related to prior authorization of services, please call **WVCHIP at 877-982-2447.**